

# PREVENTATIVE MAINTENANCE MEMBERSHIP



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Take care of your HVAC system, so it can take care of you. Our maintenance memberships are designed to **save you money** over time, effectively lowering the lifetime cost of ownership, while extending the life span of your equipment.

## WHAT IS A PREVENTATIVE MAINTENANCE MEMBERSHIP?

When you enroll in a Preventative Maintenance Membership (PMM) with Crystal Air & Water, Inc., you'll receive regularly scheduled tune-ups and maintenance visits performed throughout the year, ensuring your equipment is running at peak efficiency.

## WHY IS REGULAR MAINTENANCE IMPORTANT?

Occasional tune-ups to your system can prevent small problems from turning into big, expensive repairs. Not only does regular maintenance keep your home and family comfortable, it gives you peace of mind knowing your system is operating optimally.

- Prolongs equipment efficiency
- Promotes healthy, clean air
- Supports lower utility costs
- Guards against unexpected failures
- Prolongs equipment life

*AC Solutions*

**We're not comfortable until you are.**

Crystal Air & Water, Inc.  
6424 NW 18th Drive • Gainesville, FL 32653

## The Crystal Air & Water Difference

The Crystal Air & Water, Inc. team is strongly committed to responsiveness, problem resolution, customer satisfaction, and service excellence. We promise to meet the heating and cooling needs of your home with the most effective and energy-efficient products available.

## LET US TAKE CARE OF YOUR HVAC NEEDS

- Heating
- Air Conditioning
- Indoor Air Quality
- Maintenance
- Duct Cleaning
- 24/7 Emergency Service

## 100% SATISFACTION GUARANTEED

We will take extraordinary care in your home.

We will provide you with a written quote before we start any work.

Our technicians will follow a stringent quality assurance task list to ensure a complete and thorough service each and every time.

CMC 1249384

# PREVENTATIVE MAINTENANCE MEMBERSHIP

## Maintenance Plan Options



### DIAMOND

- Promotional one-time registration fee (1st unit-\$48.00 and Add-on units-\$36.00)
- 3-year part and labor warranty on any service repair that we perform
- 2 visits per year, we call to schedule
- Same day response time (call must be recorded by 2:00 pm to receive same day service)
- Waived overtime rates
- Over 45-point HVAC operating and safety inspection checklist
- As needed: blower wheel cleaning, burner cleaning, chemical coil cleaning, condensate treatments
- \$100.00 loyalty rewards per year (use on major install jobs and equipment change outs)
- Waived diagnostic rate (up to \$130.00 savings per call)
- Waived rates on specific services
- Bio-clean treatments (bacteria treatment for the evaporator coil and blower assembly)
- Go over any issues with homeowner that are found during maintenance service
- Website members only specials



### PLATINUM

- Promotional one-time registration fee (1st unit-\$38.00 and Add-on units-\$29.00)
- 2-year part and labor warranty on any service repair that we perform
- 2 visits per year, we call to schedule
- Same day response time (call must be recorded by 2:00 pm to receive same day service)
- Waived overtime rates
- 45-point HVAC operating and safety inspection checklist
- \$75.00 loyalty rewards per year (use on major install jobs and equipment change outs)
- Discounted diagnostic rate \$55.00 (up to \$40.00 savings per call)
- Bio-clean treatments (bacteria treatment for the evaporator coil and blower assembly)
- Membership rates on specific services (more savings than silver and gold plans)
- Go over any issues with homeowner that are found during maintenance service
- Website members only specials



### GOLD

- Promotional one-time registration fee (1st unit-\$28.00 and Add-on units-\$21.00)
- 1-year part and labor warranty on any service repair that we perform
- 2 visits per year, we call to schedule
- 24-hour response time
- Waived overtime rates
- 30-point HVAC operating and safety inspection checklist
- \$50.00 loyalty rewards per year (use on major install jobs and equipment change outs)
- Discounted diagnostic rate \$65.00 (up to \$30.00 saving per call)
- Membership rates on specific services (more savings than silver plan)
- Go over any issues with homeowner that are found during maintenance service
- Website members only specials



### SILVER

- Promotional one-time registration fee (1st unit-\$16.00 and Add-on units-\$12.00)
- 1-year part and labor warranty on any service repair that we perform
- 2 visits per year, we call to schedule
- 24-hour response time
- 25-point HVAC operating and safety inspection checklist
- Membership rates on specific services
- Go over any issues with homeowner that are found during maintenance service
- Website members only specials